



RETURN/REFUND POLICY:

By making purchase of merchandise services through Bwetsolutions.com, you are agreeing to be bound by these policies. You also agree to be bound by the Bwetsolutions.com Privacy Policy, which is incorporated by reference.

These purchase policies may change at any time, and such changes shall be effective upon posting. By using this site after such changes have been posted, you agree to be bound by such changes.

Bwetsolutions.com collects payments for merchandise and services on our online store. Merchandise or services purchased through Bwetsolutions.com are subject to a non-refundable payment or per-item service fee. Purchases may also be subject to non-refundable per-order Processing or Handling/Delivery fees. In the event of a cancellation, Bwetsolutions.com shall use reasonable efforts to ensure you receive a refund of the non-fee portion of your purchase if your return is within 30 days of an unopened and undamaged merchandise accompanied by a receipt. Exceptions are automatic pool cleaners, products deemed hazardous, live goods, gift cards, or instore credit.

Bwetsolutions.com accepts the following forms of payment: MasterCard, VISA, Discover, and American Express.

To protect against fraud and unauthorized use of your credit card, please note that the name on your Bwetsolutions.com account used to purchase merchandise or services must match the name on the credit card used for the transaction. If the person whose name is on the credit card does not have an existing B-Wet Solutions registration, please create a new account in that name. Also, the address of your B-Wet Solutions account must be the same as the address in your credit card account. If your address does not match with what the credit card company has on file, your receipt of payment or merchandise will be held until we can contact you to verify your address. If we are unable to contact you by email or through the phone number you have provided, your payment may be cancelled and the product purchased will not be shipped or services provided.

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